



We are Nexcom.

We help companies offer their customers the consistent, high-standard service experience they expect.

What we offer

We provide automated, digital solutions to manage, monitor and evaluate all relevant customer touchpoints and use the huge amount of data to improve the customer experience and the cost of operations while informing and educating agents.

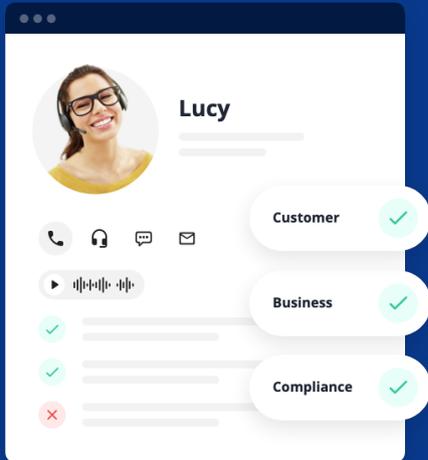
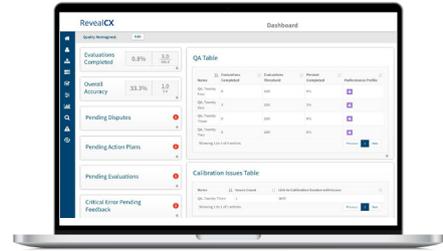


Why partner with Nexcom?

At Nexcom we have the tools that businesses need to reduce the cost of delivering an excellent customer experience. We have been doing it for more than 20 years, year in year out, and due to our proven track record we have an average customer life cycle of more than 10 years on our products.

The Product

RevealCX is a Quality Monitoring platform to improve customer interactions and experiences using intelligent data management and analysis.



Through monitoring and evaluating inbound contacts, our customers identify customer journeys that unintentionally result in unnecessary contacts to customer service.

Though our platform businesses identify the specific processes that are causing customers to contact them as well as what is needed to resolve their issues seamlessly and avoid future contacts.

Digitally, automatically, intelligently!

This is a truly powerful way to avoid costs that continue to pile up without knowing why and what happens when they remove the reason that customers were getting dissatisfied ... you got it, their satisfaction levels rise together with loyalty scores. RevealCX, powered by best practices and AI, will tell you exactly where your main reasons for dissatisfaction are.



RevealCX is the only Quality Monitoring platform in COPC Inc.'s Approved Technology Provider (ATP) Program. With this distinction, RevealCX has demonstrated the ability to help CX operations meet the best practices in the COPC CX Standards rigorous requirements.





About Nexcom

Nexcom is a Danish-based SaaS company with a compelling purpose of helping companies of all shapes and sizes deliver consistent, high-standard service experiences to their customers. We design and deliver big data-driven, AI-powered software platforms that enable companies to automate routine tasks, monitor agent and system performance, and become more timeefficient. We help improve productivity, gain more operational knowledge, make informed decisions, and ultimately deliver better service.

Read more about our offerings and their features at www.nexcomglobal.com

Is our business your business?

Do you want to help businesses reduce their costs *AND* increase their customer satisfaction? We offer the tools for them to do so! Join our reseller community by becoming a partner. We are looking to expand our reseller and external distribution channels. If you have the customers - we have the tools that you can build a solid business on. We are looking to expand in both the US and Canada.

Read more about other partnership opportunities [here](#)

